Overview

When a McIntosh product enters Recovery Mode, this indicates a failure to identify valid firmware. The Front Panel Display will read:



This is a prompt to install new firmware—which can be found on the product webpage under the Downloads section.

Installing McIntoshOS via USB

1. Download the McIntoshOS.swu package from the Downloads section of the product webpage.

2. Copy the McIntoshOS.swu package onto a USB drive. Note that any modification of this package may result in a failure to install.

3. Insert the loaded USB drive into the back of the product and verify that the display indicates the package has been recognized.



4. Ensure the product continues to be powered while the Recovery process is taking place.

5. Once Recovery has been completed, the product should return to normal operation.

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